



General Rules of the ROOVEE system

I. PREAMBLE

- 1. These Terms and Conditions set out the general conditions and rules for use of the ROOVEE System by Customers.
- 2. Detailed regulations for individual Operators can be found in Section IV of these Rules and Regulations.

II. GENERAL CONDITIONS FOR THE USE OF THE ROOVEE SYSTEM

- 1. A condition of using the ROOVEE System is:
- a. downloading the mobile application available for download on the website www.roovee.eu installing it and completing the registration procedure in the ROOVEE System by providing the required and correct personal data, accepting the terms and conditions which are set out in these Terms and Conditions and paying the initial fee in accordance with the table of fees and penalties of the relevant Operator. The funds accumulated on the User's account are subject to withdrawal up to the amount of the payment.
- b. alternatively, creating an account and generating a telecode on https://my.roovee.eu and completing the registration procedure in the ROOVEE System by providing the required and correct personal data, accepting the terms and conditions which are set out in these Terms and Conditions and paying the initiation fee in accordance with the table of fees and penalties of the relevant Operator.
- 2. In order to register, the Customer must have an active e-mail account, an active telephone number and a telephone with Internet access and equipped with the Android or iOS version specified in the Google Play Store and App Store or a computer, tablet, telephone with Internet access.
- 3. The operator provides the latest version of the App with Android and iOS operating systems, in order for the App to work correctly, the latest available version must always be installed.
- 4. The operator provides access to the browser version of https://my.roovee.eu provided that the latest versions of the Safari, Chrome, Firefox, Edge browsers are used.
- 5. The customer rents the bicycle from the Operator on the terms and conditions specified in the Operator's Rules. The customer undertakes to comply with the terms and conditions of the Operator's Rules, in particular to pay the fees in accordance with the table of fees and penalties, to use the bicycle in accordance with the Operator's Rules and to report defects via the application, the https://my.roovee.eu system or by email: bok@roovee.eu.
- 6. As a card payment acceptor, ROOVEE S.A. is responsible for the services provided and complaints.

III. PROTECTION OF PERSONAL DATA

- 1. The Administrator of the Data processed through the ROOVEE System is ROOVEE S.A, Ryżowa 33a/7, 02-495 Warsaw.
- 2. The Data Controller has appointed a Data Controller whom you can contact by e-mail: iod@roovee.eu
- 3. The Data Controller undertakes to process personal data in accordance with current legislation, in particular the Regulation on the protection of natural persons in relation to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC

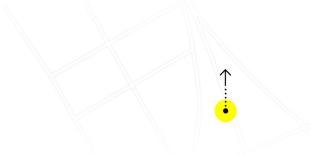






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- 4. Acceptance of the Operator's terms and conditions and the rental of the bicycle are tantamount to a declaration of health allowing safe use of the bicycle as well as the ability to ride and knowledge of the Highway Code.
- 5. The operator also reserves the right to terminate the contract with 7 days' notice, in particular if the customer provides incorrect data during registration, does not make payments on time, does not comply with the terms and conditions, steals or damages the bike.
- 6. The Operator reserves the right to amend the provisions of these Terms and Conditions. Information about the change will be sent to the e-mail address provided during registration and/or via notifications in the mobile application. Failure to inform the Customer of the non-acceptance of the change within 7 days from the receipt of the information by the Customer shall mean acceptance of the changes to the Terms and Conditions by the Customer.

IV. OPERATORS' DETAILED RULES OF PROCEDURE

- 1. Krotoszyn City Bicycle Regulations of the KROTOWER system,
- 2. Chodzieski Rower Miejski Regulations of the CHROMEK system,
- 3. Ostrołęcki Rower Miejski Regulations of the OSTRO-BIKE system,
- 4. Stalowa Wola City of Bicycles Regulations of the SWMR system,
- 5. MTB Electric Duszniki-Zdrój Regulations,
- 6. Śrem City Bicycle Regulations of the ŚREM system,
- 7. Zarskie Bicycles Regulations of the Zarskie Bicycles system,
- 8. Czeladki Rower Miejski Regulations of the Czeladki Rower system,
- 9. Wągrowiecki Rower Miejski Regulations of the WRM system,
- 10. Nowodworski Rower Miejski Regulations of the NRM system,
- 11. Olesnica City Bicycle Regulations of the OLBIKE system,
- 12. Sucholeski Rower Gminny Regulations of the SRG system,
- 13. Ścinawski Rower Miejski Regulations of the SRM system,
- 14. Polkowice City Bicycle Rules and regulations for the spokes system,
- 15. SUWER City Bicycle Regulations,
- 16. Brest City Bicycle Regulations of the BRM system,
- 17. Gniezno City Bicycle GRM system regulations,
- 18. Pniewski Bicycle Commune Regulations of the PRG system,
- 19. Szczecin City Bicycle Regulations of the BIKE S system,
- 20. Kielce City Bicycle Regulations of the KRM system,
- 21. City Bike Skarżysko-Kamienna Regulations of the RMS,
- 22. Słupski Rower Miejski Regulations of the SRM system,
- 23. Nakielski Rower Miejski Regulations of the Nakielski Rower system,
- 24. Płocki Rower Miejski Regulations of the PRM system,
- 25. Star Bike Starachowice Regulations of the Star Bike system,
- 26. Zielona Góra Urban Cycling System Regulations,
- 27. Eco Rower Pułtusk Regulations of the Eco Rower system,
- 28. Rawicz District Bicycle Regulations of the RPR system.